



**College of Social work,
(Empowered Autonomous),
Nirmala Niketan
OUT COME BASED EDUCATION**

**MSW PROGRAM
STAKE HOLDER FEED BACK 2025- 2026**

IQAC CELL
2026

NIRMALA NIKETAN



COLLEGE OF SOCIAL WORK, NIRMALA NIKETAN

Affiliated to the University of Mumbai

ALUMNI SURVEY ANALYSIS REPORT

Master of Social Work (MSW)
Batch 2024 – 2026

Prepared by the Internal Quality Assurance Cell (IQAC)

Feedback Period: June 2026

Report Particulars

The following summarises the scope and parameters of this alumni survey for the MSW programme.

Institution	College of Social Work, Nirmala Niketan
Department	Master of Social Work (MSW)
Programme Batch	2024–2026 (Second Year, 2025–2026)
Feedback Type	Program Feedback — Alumni
Feedback Instrument	Programme Outcome (PO) based questionnaire (7 items)
Rating Scale	5-point: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree
Total Alumni Responded	4
Feedback Period	June 2026
Prepared By	Internal Quality Assurance Cell (IQAC)

Data Note

This analysis is based on the alumni responses exactly as recorded in the feedback system. **A total of 4 alumni submitted responses.** Given the very small number of respondents, these results should be read as indicative only and not generalised to the full MSW alumni cohort. The figures, charts and analysis below reflect the recorded data verbatim. The IQAC may wish to broaden alumni participation in future cycles before drawing firm programme conclusions.

1. Executive Summary

This report presents an analysis of feedback collected from the alumni of the Master of Social Work (MSW) programme, Batch 2024–2026. **A total of 4 alumni responded.** The questionnaire comprised seven items, each aligned to a Programme Outcome (PO), rated on a five-point Agree–Disagree scale. The analysis below is based solely on the responses received.

The overall Agreement Index is 3.82 out of 5.00 — a positive result. Every outcome scores at or above 3.5, with no Disagree or Strongly Disagree responses recorded on any item. Alumni most strongly affirm leadership & advocacy (PO7), critical analysis (PO1) and intervention design (PO4). The lowest-scoring outcomes — practice across client systems (PO2) and research & evidence (PO5) — remain positive, held back only by Neutral responses rather than any dissatisfaction.

Descriptive overview: With only four respondents, this analysis is indicative rather than conclusive, but the pattern is internally consistent and broadly favourable. The seven outcomes split into two bands: a fully-endorsed band (PO1, PO4, PO7 — all 100% favourable) and a still-positive band (PO2, PO3, PO5, PO6) where one or two of the four alumni chose Neutral. Notably, the same two outcomes that the swing group rated cautiously — practice across client systems and research & evidence — mirror the pattern seen in the MSW recruiter feedback, where applied methods and execution attracted the most Neutral votes. The convergence across both stakeholder groups, despite small samples, points to these applied and research-oriented competencies as the most useful focus for incremental improvement.



Outcomes at or above the neutral benchmark (Index ≥ 3.0): 7 of 7 | Outcomes with zero negative ratings: 7 of 7.

2. Subject-wise Scope of Feedback

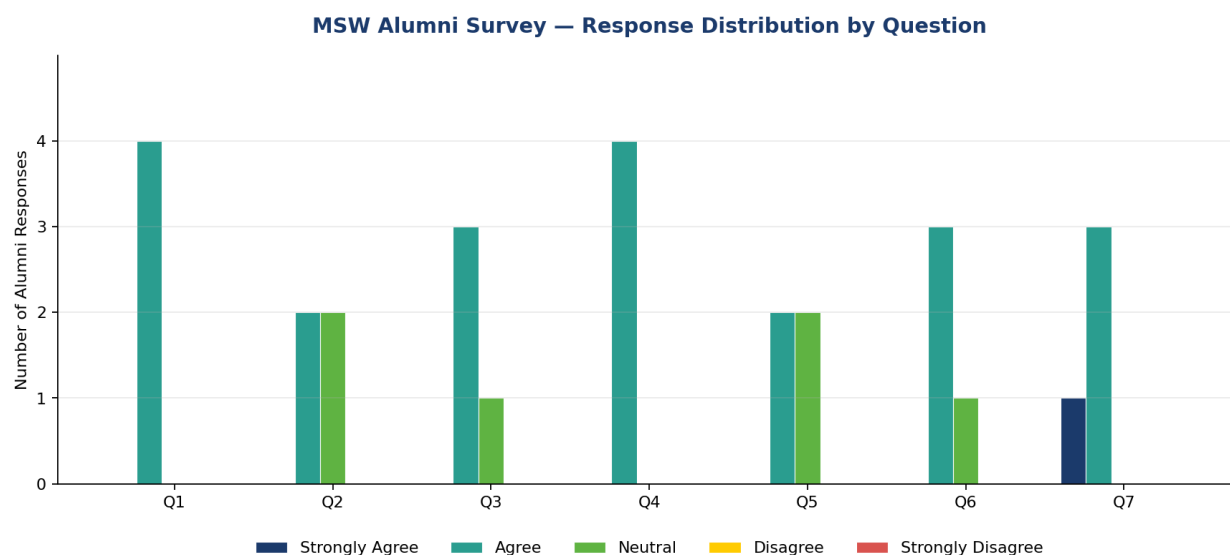
The alumni survey was administered as a single **Programme-level (General) Feedback** instrument. Alumni reflect on the overall value of the programme to their professional lives, so the seven questions span the MSW curriculum domain. Each item is mapped below to its subject / course-outcome cluster.

Item	Programme Outcome / Area	Curriculum Cluster Assessed
Q1	Critical Analysis of Social Problems	Social Work Foundations; Social Problems & Social Policy — analytical engagement with society.
Q2	Practice across Individuals, Families, Groups & Communities	Methods of Social Work — Casework, Group Work, Community Organization across client systems.
Q3	Application of Social Work Values & Professional Ethics	Professional Ethics & Values; Self-Awareness; Field Work conduct & accountability.
Q4	Intervention Design for Marginalized & Vulnerable Groups	Working with Marginalized Populations; Intervention & Project Planning.
Q5	Research & Evidence-Based Practice	Social Work Research; Statistics; Monitoring & Evaluation.
Q6	Communication & Teamwork	Communication for Development; Teamwork & Interpersonal skills.
Q7	Leadership & Advocacy	Leadership, Advocacy & Social Action; Community mobilization.

Areas covered: critical social analysis, practice across client systems, professional ethics, intervention for vulnerable groups, research & evidence, communication & teamwork, and leadership & advocacy — spanning the core MSW Programme Outcomes.

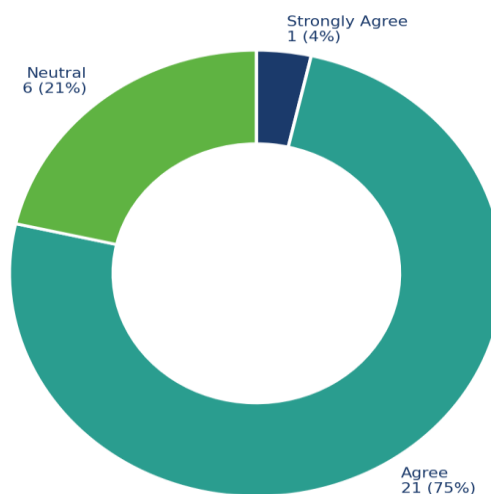
3. Response Count Analysis

A total of 4 alumni submitted the feedback form. The chart below shows the number of alumni responses for each question across the five rating categories — Strongly Agree, Agree, Neutral, Disagree and Strongly Disagree.



Observation: All responses fall within the positive half of the scale. PO1 and PO4 are unanimous Agree; PO7 adds a Strongly Agree; PO2, PO3, PO5 and PO6 mix Agree with one or two Neutral votes. No question records a single Disagree or Strongly Disagree response.

Overall Response Composition
(7 Questions × 4 Alumni = 28 ratings)



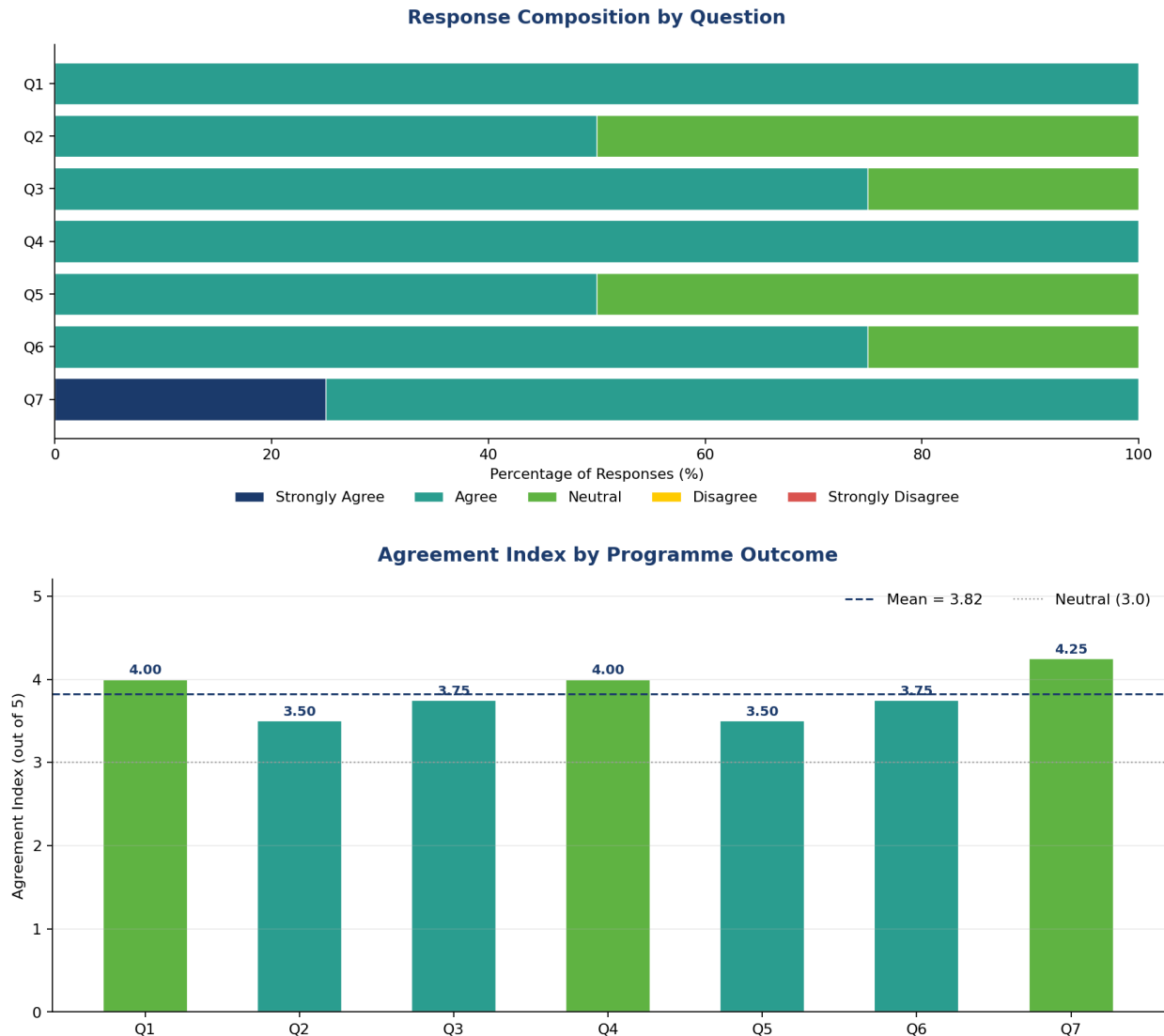
Across all 28 ratings (7 questions × 4 alumni), about 79% are favourable (Agree / Strongly Agree) and 21% Neutral, with zero negative ratings, **giving an overall Agreement Index of 3.82/5.00.**

Descriptive analysis: Because the sample is just four alumni, each individual response carries weight — a single Neutral vote moves an outcome's favourable share by 25 percentage points. With that caveat, the data is coherent: every alumnus agrees on the programme's core strengths (analysis, intervention design, leadership), while the spread of Neutral votes is concentrated on the more

execution- and research-oriented outcomes (PO2, PO5, and partly PO3, PO6). No alumnus expressed any disagreement on any item, which is a meaningful signal even at this sample size: the MSW programme is not producing dissatisfaction, only varying degrees of enthusiasm. The practical reading is that the programme's conceptual and leadership preparation lands well, while its applied-methods and research components leave some graduates merely satisfied rather than convinced.

4. Composition & Agreement Index

The stacked chart shows the percentage split per question; the second chart converts responses into a weighted Agreement Index (Strongly Agree = 5 ... Strongly Disagree = 1), colour-coded: green ≥ 4.0 (strong), teal 3.0–3.9 (moderate), gold 2.0–2.9 (weak), red < 2.0 (poor).



Highest agreement: PO7 (4.25), PO1 (4.00) and PO4 (4.00) — leadership & advocacy, critical analysis and intervention design. **Lowest (still positive):** PO2 and PO5 (3.50) — practice across client systems and research & evidence — followed by PO3 and PO6 (3.75). All seven outcomes are at or above the neutral benchmark.

5. Question-wise Analysis

Q1 — Critical Analysis of Social Problems [PO1]

“The programme helped me develop the ability to critically analyse social problems.”

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
0 (0%)	4 (100%)	0 (0%)	0 (0%)	0 (0%)

Responses: 4 **Agreement Index:** 4.00 / 5.00 **Favourable:** 100% *At/above neutral benchmark.*

Unanimous Agree (4 of 4), index 4.00. Alumni feel the programme developed their ability to critically analyse social problems — a core strength reflecting the analytical depth expected at postgraduate level.

Q2 — Practice across Individuals, Families, Groups & Communities [PO2]

“The programme prepared me to work with individuals, families, groups, and communities.”

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
0 (0%)	2 (50%)	2 (50%)	0 (0%)	0 (0%)

Responses: 4 **Agreement Index:** 3.50 / 5.00 **Favourable:** 50% *At/above neutral benchmark.*

Index 3.50, joint-lowest, with 2 Agree and 2 Neutral. Preparation to work across individuals, families, groups and communities is positive but reserved; broader method exposure and varied placements would help.

Q3 — Application of Social Work Values & Professional Ethics [PO3]

“I am able to apply social work values and professional ethics in my practice.”

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
0 (0%)	3 (75%)	1 (25%)	0 (0%)	0 (0%)

Responses: 4 **Agreement Index:** 3.75 / 5.00 **Favourable:** 75% *At/above neutral benchmark.*

Index 3.75, with 3 Agree and 1 Neutral. Application of social work values and professional ethics is well affirmed — a dependable strength.

Q4 — Intervention Design for Marginalized & Vulnerable Groups [PO4]

“The programme enabled me to design interventions for marginalized and vulnerable groups.”

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
0 (0%)	4 (100%)	0 (0%)	0 (0%)	0 (0%)

Responses: 4 **Agreement Index:** 4.00 / 5.00 **Favourable:** 100% *At/above neutral benchmark.*

Unanimous Agree (4 of 4), index 4.00. Alumni value the programme's preparation for designing interventions for marginalized and vulnerable groups.

Q5 — Research & Evidence-Based Practice [PO5]

“I can use research and evidence in planning and evaluating social work interventions.”

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
0 (0%)	2 (50%)	2 (50%)	0 (0%)	0 (0%)

Responses: 4 **Agreement Index:** 3.50 / 5.00 **Favourable:** 50% *At/above neutral benchmark.*

Index 3.50, joint-lowest, with 2 Agree and 2 Neutral. Use of research and evidence in planning and evaluating interventions is the area with most room to grow; strengthening research methods and evidence-based project work would help.

Q6 — Communication & Teamwork [PO6]

“The programme improved my communication and teamwork skills.”

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
0 (0%)	3 (75%)	1 (25%)	0 (0%)	0 (0%)

Responses: 4 **Agreement Index:** 3.75 / 5.00 **Favourable:** 75% *At/above neutral benchmark.*

Index 3.75, with 3 Agree and 1 Neutral. Communication and teamwork skills are positively rated, with scope to lift the neutral voice through more collaborative, presentation-based work.

Q7 — Leadership & Advocacy [PO7]

“I developed leadership and advocacy skills during the programme.”

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1 (25%)	3 (75%)	0 (0%)	0 (0%)	0 (0%)

Responses: 4 **Agreement Index:** 4.25 / 5.00 **Favourable:** 100% *At/above neutral benchmark.*

The strongest outcome — index 4.25, with 1 Strongly Agree and 3 Agree. Alumni feel they developed leadership and advocacy skills, a hallmark of postgraduate social work education.

6. Achievement of Programme Outcomes (POs)

Each item maps to one Programme Outcome. The table summarises attainment as perceived by alumni, using the Agreement Index and the favourable (Agree / Strongly Agree) share, against a neutral benchmark of 3.0 / 5.0.

PO	Programme Outcome	n	Index /5	Favourable	Status
PO1	Critical Analysis of Social Problems	4	4.00	100%	Attained
PO2	Practice across Individuals, Families, Groups & Communities	4	3.50	50%	Attained
PO3	Application of Social Work Values & Professional Ethics	4	3.75	75%	Attained
PO4	Intervention Design for Marginalized & Vulnerable Groups	4	4.00	100%	Attained
PO5	Research & Evidence-Based Practice	4	3.50	50%	Attained
PO6	Communication & Teamwork	4	3.75	75%	Attained
PO7	Leadership & Advocacy	4	4.25	100%	Attained
Overall	28	3.82	79%	7 / 7	

Conclusion: All 7 outcomes meet the neutral benchmark, with an overall Agreement Index of 3.82/5.00 and zero negative ratings. PO7, PO1 and PO4 are the strongest; PO2 and PO5 — though still positive — have the most headroom for improvement.

7. Suggestions & Areas for Improvement

Key Strengths

- Positive alumni perception overall — mean index 3.82/5.0 with no negative ratings on any outcome.
- Leadership & advocacy (PO7), critical analysis (PO1) and intervention design (PO4) are fully endorsed, reflecting postgraduate-level capability.
- Professional ethics (PO3) and communication & teamwork (PO6) are positively rated, indicating well-rounded graduates.

Areas for Improvement

- Practice across client systems (PO2) — joint-lowest index (3.50). Broaden exposure to casework, group work and community organization through varied field placements.
- Research & evidence-based practice (PO5) — joint-lowest (3.50). Strengthen research methods, data skills and evidence-based project work.
- Convert 'Neutral' into 'Agree': with only four respondents, lifting even one or two neutral voices on the applied outcomes would visibly raise these scores; targeted, demonstrable practice would help.
- Sample size: with 4 respondents, broadening alumni participation in future cycles would substantially strengthen the reliability of these findings.

Recommended Action Plan

#	Action	Owner	Timeline
1	Broaden method exposure & varied field placements (PO2)	Field Work Dept.	Next cycle
2	Strengthen research methods & evidence-based project work (PO5)	Research Cell	Next semester
3	Sustain leadership, analysis & intervention strengths (PO7, PO1, PO4)	Programme Committee	Ongoing
4	Broaden alumni outreach for future survey cycles	IQAC	Ongoing

Overall Conclusion

The alumni survey for MSW Batch 2024–2026, gathered from 4 alumni, gives an overall Agreement Index of 3.82/5.00 with all 7 outcomes attained and no negative ratings. Alumni clearly value the programme's leadership, analytical and intervention-design preparation, with practice across client systems and research & evidence offering the clearest opportunities to deepen. Given the small number of respondents, these findings are indicative; broadening alumni participation in future cycles will strengthen confidence in this positive picture.



COLLEGE OF SOCIAL WORK, NIRMALA NIKETAN

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RECRUITERS FEEDBACK ANALYSIS REPORT

Master of Social Work (MSW)
Batch 2024 – 2026

Prepared by the Internal Quality Assurance Cell (IQAC)

Feedback Period: June 2026

Report Particulars

The following summarises the scope and parameters of this recruiters / employers feedback exercise for the MSW programme.

Institution	College of Social Work, Nirmala Niketan
Department	Master of Social Work (MSW)
Programme Batch	2024–2026 (Second Year, 2025–2026)
Feedback Type	Program Feedback — Recruiters / Employers
Feedback Instrument	Graduate-attribute questionnaire (7 items)
Rating Scale	5-point: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree
Total Recruiters Responded	15
Feedback Period	June 2026
Prepared By	Internal Quality Assurance Cell (IQAC)

1. Executive Summary

This report presents an analysis of feedback collected from recruiters and employers of graduates of the Master of Social Work (MSW) programme, Batch 2024–2026. **A total of 15 recruiters responded.** The questionnaire comprised seven items covering the graduate attributes most relevant to employers, rated on a five-point Agree–Disagree scale. The analysis below is based solely on the responses received.

The overall Agreement Index is 4.16 out of 5.00 — a strongly positive result. Every attribute scores at or above 3.9, with no Disagree or Strongly Disagree responses recorded on any item. Recruiters most strongly affirm initiative & problem-solving (PG7), understanding of social sector issues (PG1) and documentation & reporting (PG4). The lowest-scoring attributes — application of methods (PG2) and communication (PG5) — remain clearly positive, held back only by larger blocks of Neutral responses rather than any dissatisfaction.

Descriptive overview: MSW employer perception is uniformly favourable, which is a notably stronger picture than the BSW recruiter feedback. The seven attributes fall into two bands: a top band of fully-endorsed competencies (PG1, PG4, PG7 — all 100% favourable, index ≥ 4.40) and a still-positive band (PG2, PG3, PG5, PG6 — index 3.93–4.00) where roughly 40–47% of recruiters chose Neutral. The complete absence of negative ratings signals that MSW graduates meet employer expectations across the board; the opportunity lies in converting ‘Neutral’ into ‘Agree’ on the more practice-oriented attributes (methods, communication, intervention planning) — the areas where, at the postgraduate level, employers expect advanced, demonstrable mastery.



Attributes at or above the neutral benchmark (Index ≥ 3.0): 7 of 7 | Attributes with zero negative ratings: 7 of 7.

2. Attribute-wise Scope of Feedback

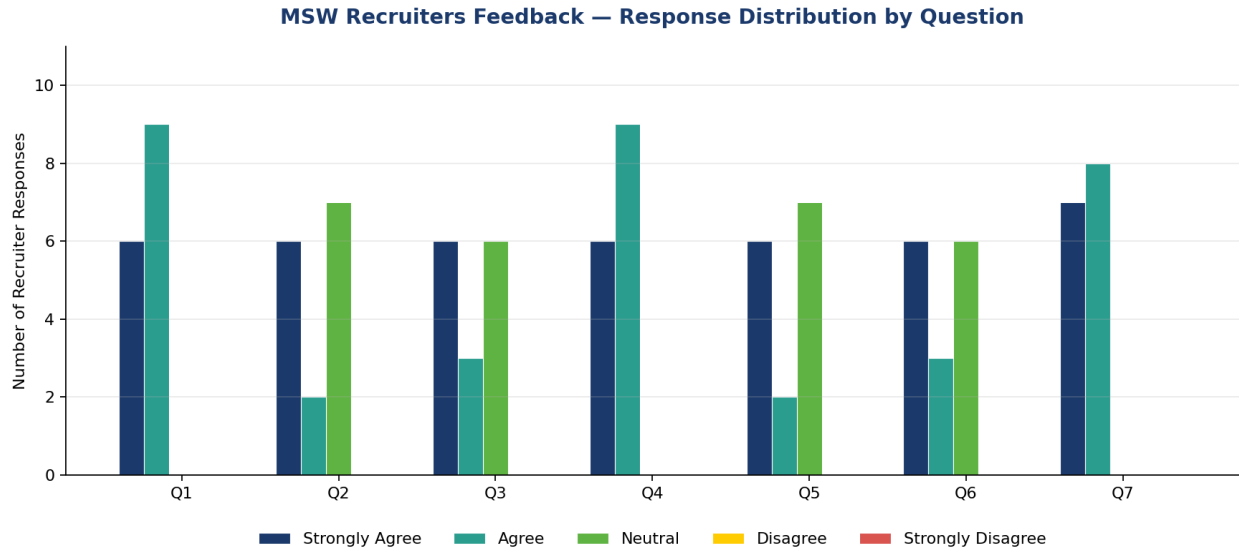
The recruiters feedback was administered as a single **graduate-attribute questionnaire**. Employers assess how well MSW graduates perform against the competencies that matter in the workplace. Each item is mapped below to the graduate attribute and the curriculum cluster that develops it.

Item	Graduate Attribute	Curriculum Cluster Assessed
Q1	Understanding of Social Sector Issues	Social Work Foundations; Social Problems & Policy — sector awareness.
Q2	Application of Social Work Methods in Practice	Methods of Social Work — Casework, Group Work, Community Organization in practice.
Q3	Professional Ethics & Accountability	Professional Ethics & Values; Accountability in the workplace.
Q4	Documentation & Reporting Skills	Recording & Report Writing; Field documentation; MIS.
Q5	Communication with Clients & Teams	Communication for Development; Interpersonal & client-facing skills.
Q6	Planning & Implementing Interventions	Programme Planning, Project Design & Implementation.
Q7	Initiative & Problem-Solving	Initiative, Critical Thinking & Problem-Solving at work.

Attributes covered: sector understanding, applied social work methods, professional ethics, documentation & reporting, communication, intervention planning, and initiative & problem-solving — spanning the core graduate-employability profile for postgraduate social workers.

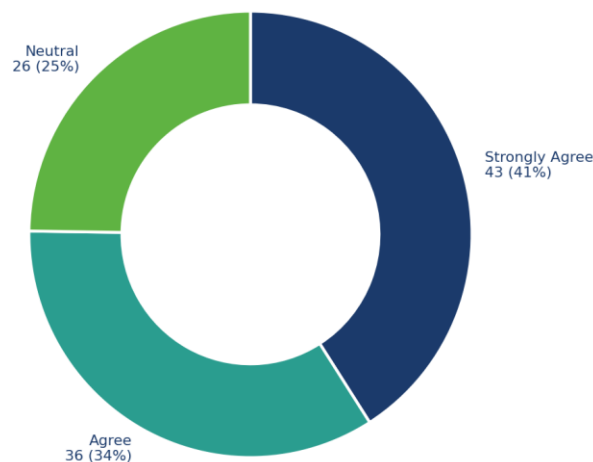
3. Response Count Analysis

A total of 15 recruiters submitted the feedback form. The chart below shows the number of recruiter responses for each question across the five rating categories — Strongly Agree, Agree, Neutral, Disagree and Strongly Disagree.



Observation: Responses fall entirely within the positive half of the scale. PG1, PG4 and PG7 split between Strongly Agree and Agree with no Neutral; PG2, PG3, PG5 and PG6 carry a substantial Neutral block (6–7 of 15) alongside their Strongly Agree base. No question records a single Disagree or Strongly Disagree response.

Overall Response Composition
(7 Questions × 15 Recruiters = 105 ratings)



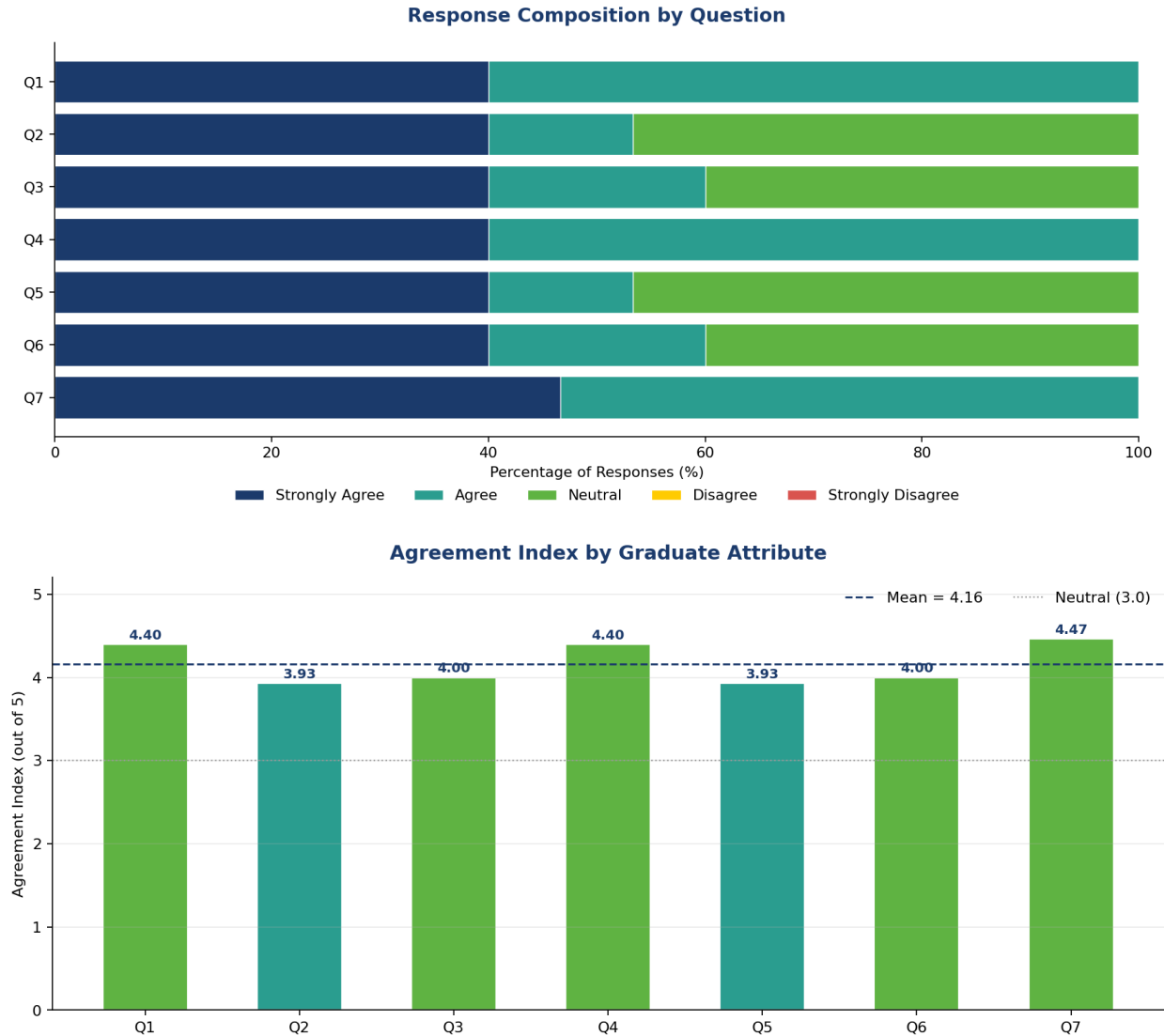
Across all 105 ratings (7 questions × 15 recruiters), about 75% are favourable (Agree / Strongly Agree) and 25% Neutral, with zero negative ratings, **giving an overall Agreement Index of 4.16/5.00.**

Descriptive analysis: The shape of the data is unusually clean: a consistent core of 6–7 recruiters who Strongly Agree on every attribute, plus a swing group whose vote shifts between Agree and Neutral depending on the competency. Where that swing group chooses Agree (PG1, PG4, PG7), the

attribute reaches a perfect favourable score; where it chooses Neutral (PG2, PG5, PG6, and partly PG3), the index dips to the high-3s. This means the difference between the programme's strongest and weakest attributes is not a difference between 'good' and 'poor' — it is a difference between 'unanimously strong' and 'strong with reservations.' The reservations concentrate on hands-on professional execution (applying methods, communicating, planning interventions), which is precisely where postgraduate employers set a higher bar. Targeted, practice-intensive reinforcement in these areas would likely move the swing group decisively into agreement.

4. Composition & Agreement Index

The stacked chart shows the percentage split per question; the second chart converts responses into a weighted Agreement Index (Strongly Agree = 5 ... Strongly Disagree = 1), colour-coded: green ≥ 4.0 (strong), teal 3.0–3.9 (moderate), gold 2.0–2.9 (weak), red < 2.0 (poor).



Highest agreement: PG7 (4.47), PG1 (4.40) and PG4 (4.40) — initiative & problem-solving, sector understanding and documentation. **Lowest (still positive):** PG2 and PG5 (3.93) — application of methods and communication — followed by PG3 and PG6 (4.00). All seven attributes are comfortably above the neutral benchmark.

5. Question-wise Analysis

Q1 — Understanding of Social Sector Issues [PG1]

“Graduates have a strong understanding of social sector issues.”

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
6 (40%)	9 (60%)	0 (0%)	0 (0%)	0 (0%)

Responses: 15 **Agreement Index:** 4.40 / 5.00 **Favourable:** 100% *At/above neutral benchmark.*

100% favourable (6 Strongly Agree, 9 Agree), index 4.40. Recruiters are confident that MSW graduates understand social sector issues — a clear strength reflecting the programme's grounding in social policy and context.

Q2 — Application of Social Work Methods in Practice [PG2]

“Graduates are able to apply social work methods in professional settings.”

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
6 (40%)	2 (13%)	7 (47%)	0 (0%)	0 (0%)

Responses: 15 **Agreement Index:** 3.93 / 5.00 **Favourable:** 53% *At/above neutral benchmark.*

Index 3.93, the joint-lowest — yet still positive, with 8 of 15 favourable and 7 Neutral. Application of social work methods in professional settings is endorsed but with reservations; more supervised, real-world method practice would convert neutrals into agreement.

Q3 — Professional Ethics & Accountability [PG3]

“Graduates demonstrate professional ethics and accountability.”

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
6 (40%)	3 (20%)	6 (40%)	0 (0%)	0 (0%)

Responses: 15 **Agreement Index:** 4.00 / 5.00 **Favourable:** 60% *At/above neutral benchmark.*

Index 4.00, with 9 of 15 favourable and 6 Neutral. Professional ethics and accountability are well regarded; sustaining ethics-focused supervision will help lift the neutral group.

Q4 — Documentation & Reporting Skills [PG4]

“Graduates maintain proper documentation and reporting skills.”

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
6 (40%)	9 (60%)	0 (0%)	0 (0%)	0 (0%)

Responses: 15 **Agreement Index:** 4.40 / 5.00 **Favourable:** 100% *At/above neutral benchmark.*

100% favourable (6 Strongly Agree, 9 Agree), index 4.40. Documentation and reporting skills — often a workplace pain point — are a distinct strength for MSW graduates, likely reflecting research and fieldwork rigour at the postgraduate level.

Q5 — Communication with Clients & Teams [PG5]

“Graduates communicate effectively with clients and team members.”

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
6 (40%)	2 (13%)	7 (47%)	0 (0%)	0 (0%)

Responses: 15 **Agreement Index:** 3.93 / 5.00 **Favourable:** 53% *At/above neutral benchmark.*

Index 3.93, joint-lowest, with 8 favourable and 7 Neutral. Communication with clients and teams is positive but has the most room to grow; structured presentations, client-interaction practice and team projects would help.

Q6 — Planning & Implementing Interventions [PG6]

“Graduates can plan and implement social interventions or programmes.”

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
6 (40%)	3 (20%)	6 (40%)	0 (0%)	0 (0%)

Responses: 15 **Agreement Index:** 4.00 / 5.00 **Favourable:** 60% *At/above neutral benchmark.*

Index 4.00, with 9 favourable and 6 Neutral. Ability to plan and implement interventions is solidly positive; more applied, project-based exposure would strengthen it further.

Q7 — Initiative & Problem-Solving [PG7]

“Graduates show initiative and problem-solving abilities at work.”

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
7 (47%)	8 (53%)	0 (0%)	0 (0%)	0 (0%)

Responses: 15 **Agreement Index:** 4.47 / 5.00 **Favourable:** 100% *At/above neutral benchmark.*

The strongest attribute — 100% favourable (7 Strongly Agree, 8 Agree), index 4.47. Recruiters strongly value graduates' initiative and problem-solving at work, a hallmark of postgraduate-level capability.

6. Achievement of Graduate Attributes

Each item maps to one graduate attribute / employability outcome. The table summarises attainment as perceived by recruiters, using the Agreement Index and the favourable (Agree / Strongly Agree) share, against a neutral benchmark of 3.0 / 5.0.

Attr.	Graduate Attribute	n	Index /5	Favourable	Status
PG1	Understanding of Social Sector Issues	15	4.40	100%	Attained
PG2	Application of Social Work Methods in Practice	15	3.93	53%	Attained
PG3	Professional Ethics & Accountability	15	4.00	60%	Attained
PG4	Documentation & Reporting Skills	15	4.40	100%	Attained
PG5	Communication with Clients & Teams	15	3.93	53%	Attained
PG6	Planning & Implementing Interventions	15	4.00	60%	Attained
PG7	Initiative & Problem-Solving	15	4.47	100%	Attained
Overall	105	4.16	75%	7 / 7	

Conclusion: All 7 attributes meet the neutral benchmark, with an overall Agreement Index of 4.16/5.00 and zero negative ratings. PG7, PG1 and PG4 are the strongest; PG2 and PG5 — though still positive — have the most headroom for improvement.

7. Suggestions & Areas for Improvement

Key Strengths

- Outstanding employer perception overall — mean index 4.16/5.0 with no negative ratings on any attribute.
- Initiative & problem-solving (PG7), sector understanding (PG1) and documentation & reporting (PG4) are fully endorsed (100% favourable), reflecting postgraduate-level capability and rigour.
- Professional ethics (PG3) and intervention planning (PG6) are solidly positive, indicating well-rounded, workplace-ready graduates.

Areas for Improvement

- Application of social work methods (PG2) — joint-lowest index (3.93) with 47% Neutral. Strengthen supervised, real-world method practice and casework / group-work intensives.
- Communication with clients & teams (PG5) — joint-lowest (3.93) with 47% Neutral. Build structured presentations, client-interaction simulations and team-based projects.
- Convert 'Neutral' into 'Agree': the swing group of 6–7 recruiters who chose Neutral on practice-oriented attributes is the key lever; targeted, demonstrable skill-building would shift overall perception upward.
- Data coverage: with 15 responses, broadening recruiter participation in future cycles would further strengthen the representativeness of these positive findings.

Recommended Action Plan

#	Action	Owner	Timeline
1	Intensify supervised method practice & casework labs (PG2)	Field Work Dept.	Next semester
2	Add communication, presentation & client-interaction training (PG5)	Programme Committee	Next cycle
3	Expand applied, project-based intervention work (PG6)	Field Work Dept.	Ongoing
4	Broaden recruiter outreach for future feedback cycles	IQAC / Placement Cell	Ongoing

Overall Conclusion

The recruiters feedback for MSW graduates of Batch 2024–2026, gathered from 15 employers, gives an overall Agreement Index of 4.16/5.00 with all 7 attributes attained and no negative ratings. Employers clearly value MSW graduates' initiative, sector understanding, documentation rigour and ethics. The single, well-defined opportunity is to deepen hands-on professional execution — method application, communication and intervention planning — to move the reserved 'Neutral' segment into firm agreement. Broadening recruiter participation in future cycles will further reinforce confidence in this strong result.